

RULE No. 1

Concerning Permitted Activities and Licensing Categories for

Dubai Healthcare City

Effective 1st July 2018

RU/RL/002/02

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PURPOSE

After perusal of the Dubai Healthcare City Authority (DHCA) Regulations referred to herein we do hereby amend certain sections or provisions of Rule No. 1 of 2016 regarding the categories of business (clinical and non- clinical) for which a license may be issued in Dubai Healthcare City.

This Rule replaces Rule No. 1 of 2016 (as amended) and shall be read together:

- a) Guidelines for Registration and Licensing to obtain a Commercial License in DHCC
- b) DHCA Rules and Regulations
- c) DHCR Price List

HOW TO USE THIS DOCUMENT

This document provides definitions of the categories of activities for the provision of services in DHCC. It should be read in conjunction with other guidelines forms and regulations, and any other information relevant to the operation of entities in DHCC.

CONFIGURATION

Licensing Categories are defined under a 3 tier hierarchy Clusters > Segments> Activities

Clusters and related Segments/Activities are defined in Appendix 2 as follows:

1. Healthcare
2. Education
3. Research
4. Wellness
5. Hospitality
6. Retail
7. Business Support
8. Support Services
9. Regional Head Quarters
10. Property Services

REGULATIONS

Regulations set out the governance framework under which registered companies, Licensees function in DHCC. All Licensees must comply with the relevant Regulations and applicable Rules, Policies, Standards and Guidelines. DHCA Regulations are:

- Governing Regulation No. 1 of 2013
- Healthcare Professionals Regulation No. 2 of 2013
- Complementary and Alternative Medicine Professionals Regulation No. 3 of 2013
- Healthcare Operators Regulation No. 4 of 2013
- Education Regulation No. 5 of 2013
- Research Regulation No. 6 of 2013
- Health Data Protection Regulation No. 7 of 2013
- Company Regulation No. 8 of 2013
- Commercial Services Licensing Regulation No. 9 of 2013

TYPES OF LEGAL STRUCTURE

DHCA allows the establishment of the following legal structures:

- Branch of a Foreign Company
- Branch of a UAE Company / Establishment
- Free Zone Limited Liability Company (FZ-LLC)

DHCA also allows entities formed by a Decree to operate in DHCC

- Decree entities formed outside DHCC are allowed to operate in DHCC by obtaining a Branch License from DHCA
- Decree entities formed with its Head Office based in DHCC may operate in DHCC by virtue of the Decree

COMMERCIAL LICENSES

In accordance with the Commercial Services Licensing Regulation No 9 of 2013, business partners are required to have a valid commercial license at all times during their operation in DHCC and must be registered by the Registry of Companies prior to their operation in the free-zone.

The Commercial Licenses are valid for a period of one (1) year and are renewable on an annual basis. The Commercial License allows companies to carry out licensed activities in Dubai Healthcare City, based on the approved list of activities documented herein, and subject to obtaining related DHCA Operating Permit(s).

COMMERCIAL PERMIT

The Commercial Permit is issued in lieu of the Commercial License, for the purpose of carrying out certain activities for a specific period. This permit is issued in accordance with the provisions of the Commercial Services Licensing Regulation No 9 of 2013. Please refer to Appendix 3 and the DHCR Price List available in the DHCR website.

OPERATING PERMIT

All facilities operating within DHCC are required to obtain an Operating Permit prior to their operations in DHCC.

CLINICAL ACTIVITIES AND SPECIALTIES

All clinical specialties for healthcare clusters are listed under the Approved List of Specialties in the DHCR website and can be updated as per the licensure requirements for applicants. Please refer to Appendix 4.

ARTICLE (1)

DEFINITIONS AND INTERPRETATIONS

1.1 Capitalized and abbreviation words in this Rule shall have the meaning indicated below:

Activity	A business activity permitted to operate in DHCC
AED	United Arab Emirates Dirham
CB-UAE	Central Bank of the U.A.E.
Cluster	A collection of similar Segments grouped for licensing functions
DCD	Dubai Civil Defense
DED	The Department of Economic Development
Developer	The service provider who facilitates services to all common assets and facilities of the Free Zone that are intended for use by all owners, licensees, business partners and visitors within Free Zone.
DHCA	Dubai Healthcare City Authority
DHCC	Dubai Healthcare City Free Zone
DHCR	Dubai Healthcare City Authority - Regulatory
DTCM	The Department of Tourism and Commerce Marketing of the Government of Dubai
DM	Dubai Municipality
DMCA	Dubai Maritime City Authority
DM-DAC	Dubai Municipality, Dubai Accreditation Department
DM-DI	Dubai Municipality, Drainage and Irrigation Department
DM-FC	Dubai Municipality, Food Control Department
DM-PH	Dubai Municipality, Public Health Department
DM-PPH	Dubai Municipality, Public Parks and Horticultural Department
DPS	Department of Protective Systems (Dubai Police)
Free Zone	Dubai Healthcare City Free Zone being regulated by the Dubai Healthcare City Authority
IA	The Insurance Authority

Hotel Establishment	Any of a Hotel, Hotel Apartment in the Free Zone regulated and licensed by the Authority
IACAD	The Islamic Affairs and Charitable Activities Department
Licensing Regulations	The Dubai Healthcare City Commercial Services Licensing Regulations No. 9 of 2013
Licensee	The holder of the free zone limited liability company registered and licensed under Dubai Healthcare City Authority
KHDA	The Knowledge and Human Development Authority
MOE	Ministry of Education
MOHAP	Ministry of Health and Prevention
MOHESR	The Ministry of Higher Education and Scientific Research
MOHRE	The Ministry of Human Resources and Emiratization
MCD	The Ministry of Community Development
NMC	The National Media Council
Operating Permit	The Permit provided by the DHCR to the Business Partner that is required to commence operations in DHCC
Owner	The Free Zone limited liability company incorporated by the Parent for the purposes of having a Registered Interest in the Hotel Establishment, or any Free Zone limited liability company having such an interest which is a successor in title or assignee of that company
Parent	The legal person or entity which applies for name approval for the Hotel Establishment and which incorporates the Owner, which person or entity must also hold all of the shares in the Owner
Provisional Approval Letter	The approval issued to an Entity by the DHCR to enable that Entity to commence the licensing application process
Registered Interest	An ownership or leasehold interest, in the form of either a title deed, sale and purchase agreement or lease, which has been registered with the Dubai Land Department or the Real Estate Regulatory Agency, as appropriate
RERA Rule	The Real Estate Regulatory Agency Regulations or principles governing conduct or procedure within DHCC to ensure smooth operation of the business partner

RTA	Road and Transport Authority
Segment	A division of similar business activities
YSW	The General Authority of Youth and Sports Welfare

1.2 Wherever in this Rule an obligation or duty is placed on a Licensee or otherwise a Licensee is authorized to do any act, then unless it is otherwise provided, such obligation, duty or act may be carried out by the Directors, Owners, Operators or Licensee.

1.3 References in this Rule to time periods are to be construed in accordance with the Gregorian calendar. Whenever in this Rule reference a period of time, such period will include every calendar day, except that:

1.3.1 When the last day of the period falls on a Friday or a Saturday, the period will end instead on the following Sunday; and

1.3.2 When the last day of the period falls on a UAE or Dubai public holiday, the period will end instead on the next day that is not a UAE or Dubai public holiday.

1.4 Unless the context otherwise requires, any reference in this Rule to a “person” includes a reference to a natural person, and to a corporate body, limited liability company, association or partnership and to the legal or personal representatives, legal successors and lawful assigns of any such person.

1.5 In the event of any inconsistency in this Rule or between this Rule and any other applicable law or regulation (whether issued by the Authority or otherwise), the Authority will determine the correct interpretation and each Licensee shall be so bound.

1.6 Any word(s) used in this Rule however not defined under the Definitions and Interpretations shall have the meaning as identified under each respective Rules or Regulations.

ARTICLE (2)

ISSUE OF LICENSES

2.1 Licences are issued by the Authority for the respective license segments and activities as set out below.

ARTICLE (3)

SEGMENTS AND ACTIVITIES

General

- 3.1 DHCC's license categories are divided into segments and a number of activities may be carried out under each segment.
- 3.2 The Authority publishes Guidelines for certain licensing activities explaining the permitted specific activities under each main activity type. In the event of any conflict or contradiction between the Guidelines and this Rule, the activity classification in this Rule shall prevail.
- 3.3 A person may not conduct (or purport to carry on) any business within the UAE, outside of the zone, solely on the basis of a license granted by DHCR pursuant to this Rule.
- 3.4 Licensees are required to obtain a relevant Operating Permit from DHCR at the issuance of the license and the license renewal, operations shall not commence until all permits and licenses are in place.
- 3.5 License fees under segment Clinical – Inpatient, covers all related activities that fall under segments Clinical Outpatient, Diagnostic Centre and Medical Laboratories, and Pharmacy.

ARTICLE (4)

ADDING ADDITIONAL SEGMENTS TO AN EXISTING LICENCE

- 4.1 Any applicable amendment; fee shall be applied when a licensee wishes to add an additional segment to its license.

ARTICLE (5)

LIMITATIONS ON LICENSE ACTIVITIES

5.1 Healthcare

- 5.1.1 Issuance and renewal of license are subject to obtaining appropriate approvals or no objection certificate from the relevant external authorities in Dubai as indicated in Appendix 1.

5.2 Education

- 5.2.1 Issuance of a license for the activity Branch University will only be granted to bona fide branches of an approved foreign university or college and in case that university or college exercises full control over the operation and management of the branch and is subject to obtaining an Academic Authorization from the relevant authority(s) in Dubai.
- 5.2.2 Licensees under the Education Segment shall ensure that an approval of Academic Authorization from the relevant authority(s) is obtained prior to issuance and renewal of the license.
- 5.2.3 Licensees under Early Learning Centre (Nursery) shall each ensure that they obtain the approval of the KHDA and/or Ministry of Education, prior to the issuance and renewal of the license.
- 5.2.4 Licensees under the Higher Education Provider shall each ensure that all students enrolled with the Licensee are provided with a valid student identity card.
- 5.2.5 Issuance and renewal of licenses for the Education Cluster are subject to obtaining appropriate approvals from the DHCA Academic and Research Council.

5.3 Research

5.3.1 Issuance and renewal of licenses for the Research Cluster are subject to obtaining appropriate approvals from the DHCA Academic and Research Council.

5.4 Wellness

5.4.1 Issuance and renewal of licenses for the Wellness Cluster are subject to obtaining appropriate approvals or no objection certificate from the relevant external authorities in Dubai as indicated in Appendix 1.

5.5 Hospitality

5.5.1 A license for Hospitality Segment is subject to obtaining a classification from the DTCM and applicable annual license fees.

5.5.2 Issuance and renewal of licenses for the Hospitality Cluster are subject to obtaining appropriate approvals or no objection certificate from the relevant external authorities in Dubai as indicated in Appendix 1.

5.6 Retail

5.6.1 Licensees with the Activities under Retail Cluster shall take either the form of a branch of a UAE license company or an FZ LLC.

5.6.2 Issuance and renewal of licenses for the Retail Segments and Activities are subject to obtaining appropriate approvals or no objection certificate from the relevant external authorities in Dubai as indicated in Appendix 1.

5.6.3 Any local sales of the imported products are subject to the UAE customs laws and regulations.

5.7 Business Support

5.7.1 Issuance and renewal of licenses for the Business Support cluster, segments and activities are subject to obtaining appropriate approvals or no objection certificate from the relevant Authorities in Dubai as indicated in Appendix 1.

5.7.2 Issuance of Healthcare Architectural & Engineering Consultancy, Business Events Management, Exhibition Organization & Management and Festival organization & Management is restricted to persons or organizations that are currently licensed to undertake that precise activity by the relevant authorities in Dubai or elsewhere in the UAE as indicated in Appendix 1.

5.7.3 Issuance of a license for the Associations (Non-Profit) Segments will only be granted to a Non-profit organization registered within UAE that operates within UAE that operates on a Non-profit and non-commercial basis.

5.8 Support Services

5.8.1 Issuance and renewal of licenses for the Support Services Segments and Activities are subject to obtaining appropriate approvals or no objection certificate from the relevant authorities in Dubai as indicated in Appendix 1.

5.8.2 Issuance of certain license under the support service cluster activities are restricted to persons or organizations that are currently licensed to undertake that precise activity by the relevant authorities in Dubai or elsewhere in the UAE as indicated in Appendix 1.

5.9 Regional Headquarters

5.9.1 Issuance of license under regional headquarters cluster are restricted to licensees owned by corporate shareholder(s) or regional branch office of an existing facility located in the UAE or foreign countries.

5.9.2 Such a company promotes the products and services of its parent company and facilitates the conclusion of commercial contractual agreements between the company and its clients. However, such a company may not carry out any trading activity from the Zone.

5.10 Property Services

5.10.1 Licensees under the Segment, Property Services, must obtain a No Objection Certificate from RERA prior to issuance and renewal of license or any amendment of the share(s).

5.10.2 Issuance of a license for the Property Services is specifically restricted to the management of properties located in areas under the regulatory and administrative control of the Authority and for properties that are owned or leased by the Licensee. No person or corporate entity may provide property Services for properties located in the Free Zone except and to the extent that they hold a Property Services License.

5.10.3 Licensee is not permitted to provide Property Services whether by way of leasing, brokerage or sale of any properties located outside the Free Zone under any circumstances.

- 5.10.4 Where a property is managed and operated as set out in items Leasing and Management of others people's property and Self-Owned property leasing and Management services, such license must be maintained and renewed for as long as other Licensees are operating out of the property.

ARTICLE (6)

CAPITALISATION OF FREE ZONE LIMITED LIABILITY COMPANIES

For all activities and for the purposes of Company Regulation No 8 of 2013 (the "**Company Regulations**"), the minimum capital of an FZ-LLC shall be as shown under each Segment/ Activity on the list of share capital contained in this Rule as indicated in Appendix 1.

ARTICLE (7)

REQUIREMENT FOR HOSPITALITY OPERATIONS

7.1 Incorporating the Owner Company and initial Licensing

- 7.1.1 The Owner must obtain a Registered Interest in the Hotel Establishment or in the land upon which the Hotel Establishment is to be constructed.
- 7.1.2 A Hotel License shall be specific to one Hotel Establishment. If a person wishes to own more than one Hotel Establishment such person shall be required to incorporate a Free Zone limited liability company in respect of each Hotel Establishment and obtain a Hotel License for each such company.
- 7.1.3 The Owner shall be licensed as an "Administration Office" for the entire construction process. The activity of the Owner will only be converted to a Hotel License or Hotel Apartment License once construction of the Hotel Establishment has been substantially completed, the Hotel Establishment has been classified and a Tourism License has been issued to the Owner.
- 7.1.4 If the proposed Hotel Establishment is yet to be constructed the Parent must incorporate the Owner prior to the commencement of construction.

7.2 Hotel Inspection, Classification and Final Licensing

- 7.2.1 No Hotel Establishment may operate in the Free Zone without having a Classification.
- 7.2.2 The DTCM determines the Classification for all Hotel Establishments in accordance with its own policies and regulations. The Authority does not participate in the Classification process.
- 7.2.3 Once the Hotel Establishment has been classified and the Owner has been issued with a Tourism License, the Owner may obtain a Hotel License from the Authority.
- 7.2.4 Classification is an ongoing process and involves regular checks and inspections of the Hotel Establishment by DTCM. During the term of any Hotel License, the Owner shall ensure that the relevant Hotel Establishment is compliant with all regulations, directives, policies and procedures of DTCM. Any failure by the Owner or the relevant Hotel Establishment to comply with such regulations shall, upon notification to the Authority by DTCM, constitute a breach of the DHCC Licensing Regulations.
- 7.2.5 If Owner of a Hotel establishment licensed in accordance with this rule shall not be required to obtain a separate operating license in respect of the operation of such Hotel Establishment, nor shall any third party operator engaged by the owner be required to obtain such a license.

7.3 Food, Beverage and Retail Outlets in Hotel Establishment

- 7.3.1 Outlets in Hotel Establishments which are owned and operated by the Owner shall not be required to obtain a separate Free Zone license unless such Outlet is not a pre-requisite of the Hotel Establishment's classification.
- 7.3.2 Food and Beverage Outlets in a Hotel Establishment are subject to obtaining appropriate approvals and permits from Dubai Municipality and any other relevant Government Authorities.

ARTICLE (8)

HOLDING COMPANY

- 8.1** Activities under the segment Holding Company, cannot be combined with an activity listed in any other segment.
- 8.2** Activities 7.11.2 – 7.11.4 (Appendix 2) under the segment Holding Company, cannot be registered without activity 7.11.1.

ARTICLE (9)

GENERAL

- 9.1** DHCR is authorized to issue the Guidelines pertaining to certain activities that cannot be combined with other activities.
- 9.2** DHCR is authorized to issue guidelines from time to time pertaining to the description of Licensing Segment and Activities and any additional requirements and restrictions Issued by the authority.
- 9.3** DHCR is authorized to request for any supporting document(s) in addition to the listed Documents for the issuance, renewal and amendment of License.
- 9.4** DHCR is obliged to abide with the conditions laid out by any external authority for the issuance, renewal and amendment of License.

This Rule shall take effect on the date of its issuance.

Issued in Dubai on 1st July 2018

APPENDIX 1

ALLOWABLE ACTIVITIES, EXTERNAL APPROVAL AUTHORITIES AND SHARE CAPITAL

*Number of Activities allowed within each Segment

Segment	Activity	Activities*	External Approval	Share Capital (AED)
Clinical Inpatient	General/Specialty Hospital <=50 Beds	One		1,000,000
	General/Specialty Hospital 51-100 Beds	One		1,000,000
	General/Specialty Hospital 101- 150 Beds	One		1,000,000
	General/Specialty Hospital 151 Beds above	One		1,000,000
	Home Healthcare Provider	One		100,000
	Teaching Hospital	One	MOHESR / KHDA	1,000,000
	Hospice Care Centre	One		100,000
	Inpatient Rehabilitation Centre (Behavioural/ Physical/ Paediatric)	One		100,000
	Long Term Care Centre/ Nursing Home	One		100,000
Clinical Outpatient	Multi-Specialty Clinic	One		100,000
	Single Specialty Clinic	One		100,000
	Outpatient Rehabilitation Centre (Behavioural/ Physical/ Paediatric)	One		100,000
	OP Surgical Clinic	One		100,000
	Clinical Support Facility	One		100,000
	Renal Dialysis Centre	One		100,000
	Gastrointestinal Endoscopy Centre	One		100,000



Segment	Activity	Activities*	External Approval	Share Capital (AED)
	Fertility Centre	One		100,000
	Sleep Medicine Centre	One		100,000
	Medical Fitness Centre	One		50,000
	School / Nursery Clinic	One		100,000
	First Aid Unit	One		50,000
	Telehealth Centre	One		100,000
Patient Support Service	Patient Escort Service	One		50,000
Pharmacy	Community Pharmacy	One		50,000
	Hospital Pharmacy/	N/A		N/A
	Inpatient Pharmacy	N/A		N/A
	Internal Pharmacy (part of Outpatient Clinic)	N/A		N/A
Diagnostic Centre & Medical Laboratories	Clinical Laboratory	One		50,000
	Radio Diagnostic Centre	One		50,000
	Diagnostic Centre (Clinical Laboratory & Radiology)	One		50,000
Non-Diagnostic Medical Laboratory	Stem Cell Processing/Storage Center	One		50,000
	Therapeutic Biological Product Manufacturing Laboratory	One		50,000
Higher Education Provider	University - MOHESR Accredited	One	MOHESR / KHDA	100,000
	Branch University	One	MOHESR / KHDA	Nil
Continuing Education for	Continuing Medical Education (CME)	One		50,000



Segment	Activity	Activities*	External Approval	Share Capital (AED)
Health Professionals				
	Continuing Professional Development (CPD)	One		50,000
Professional and Management Development Training	Accounting and Finance Training	One	KHDA	50,000
	Business and Secretarial Training	One	KHDA	50,000
	Educators' Professional Training	One	KHDA	50,000
	Human Resources Training and Development	One	KHDA	50,000
	Insurance Training	One	KHDA	50,000
	Management Training	One	KHDA	50,000
	Sales and Marketing Training	One	KHDA	50,000
	Social and Behavioural Training	One	KHDA	50,000
Computer Training	Computer Skills Training	One	KHDA	50,000
Language Training	Language Training	One	KHDA	50,000
Technical & Occupational Skills Training	Beauty Care Training	One	KHDA	50,000
	Hair Stylist Training	One	KHDA	50,000
	Healthcare Awareness Training	One	KHDA	50,000
	Hospitality and Tourism Training	One	KHDA	50,000



Segment	Activity	Activities*	External Approval	Share Capital (AED)
	Occupational Safety & Fire Fighting training	One	KHDA	50,000
Child Skills Development Training	Child Skills Development Centre	One	KHDA	50,000
School	Kindergarten (KG)	One	KHDA	50,000
	School - Primary	One	KHDA	50,000
	School - Preparatory	One	KHDA	50,000
	School - Secondary	One	KHDA	50,000
Early Learning Centre	Early Learning Centre (Nursery)	One	KHDA/ MOE/ MCD	50,000
Educational Support Services	Academic Representative Services	One	KHDA	50,000
	Educational Consultancies	One	KHDA	50,000
	Educational Management Services	One	KHDA	50,000
	Examination Preparation	One	KHDA	50,000
	Testing Centre	One	KHDA	50,000
	University Placement Services	One	KHDA	50,000
Research & Development Centre	Clinical Research Organization (CRO)	One		50,000
	Research Centre – Clinical	One		50,000
	Research & Development Centre	One		50,000
Personal Care Centre	Children Haircutting	Two	DM-PH	50,000
	Dieting and Weight Control Services	Two		50,000



Segment	Activity	Activities*	External Approval	Share Capital (AED)
	Gents Cosmetics & Personal Care Centre	Two	DM-PH	50,000
	Gents Haircutting & Hair Dressing Saloon	Two	DM-PH	50,000
	Gents Health Spa	Two	DM-PH	50,000
	Henna Salon	Two	DM-PH	50,000
	Ladies Cosmetic & Personal Care Centre	Two	DM-PH	50,000
	Ladies Haircutting & Hair Dressing Saloon	Two	DM-PH	50,000
	Ladies Health Spa	Two	DM-PH	50,000
Wellness Studio	Child Amusement Arcade	Two		50,000
	Dance Studio	Two		50,000
	Ladies Physical Fitness Centre	Two	YSW	50,000
	Men Physical Fitness Centre	Two	YSW	50,000
	Pilates Centre	Two		50,000
	Sports Centre	Two	YSW	50,000
	Yoga Studio	Two	YSW	50,000
Fitness Sports Services	Water Sports Training Services	One	DMCA	50,000
Medical Tourism	Medical Tourism Facilitator	One		50,000
Residential Care Home	Residential Care Home	One		50,000
Hospitality	Five Star Hotel	One	DTCM	3,000,000
	Four Star Hotel	One	DTCM	2,000,000
	Three Star Hotel	One	DTCM	1,000,000
	Hotel Apartment – Deluxe	One	DTCM	2,000,000
	Hotel Administrative Office	One		50,000
Food & Beverage	Bakery	One	DM-FC	50,000
	Cafeteria	One	DM-FC & DM-DI	50,000



Segment	Activity	Activities*	External Approval	Share Capital (AED)
Food & Beverage	Coffee Shop	One	DM-FC & DM-DI	50,000
	Floating Restaurant	One	DM-FC & DM-DI & DMCA	50,000
	Ice Cream Shop	One	DM-FC	50,000
	Juice & Soft Drinks Shop	One	DM-FC	50,000
	Organic Stores	Two	DM-FC	50,000
	Pastry Trading	One	DM-FC	50,000
	Restaurant	One	DM-FC & DM-DI	50,000
Community Outlet	Arab Wears Tailoring	One		50,000
	Arab Wear Trading	One		50,000
	Advertising Requisites Trading	One		50,000
	Audio-visual, Recording Equipment & Accessories Trading	One		50,000
	Baby Food Trading	One	DM	50,000
	Baby Wear Trading	One		50,000
	Beauty & Personal Care Equipment Trading	One		50,000
	Beauty & Personal Care Requisites Trading	One		50,000
	Books, Newspapers & Publications Trading	One		50,000
	Blankets, Towels & Linens Trading	One		50,000
	Bread & Bakery Products Trading	One	DM	50,000
	Carpets Trading	One		50,000
	Coffee Trading	One		50,000
	Commercial Library	One	NMC	50,000
	Computer Equipment Requisites Trading	One		50,000



Segment	Activity	Activities*	External Approval	Share Capital (AED)
Community Outlet	Computer & Data Processing Requisites Trading	One		50,000
	Computer & Electronic Accessories	One		50,000
	Confectionery & Chocolate Trading	One	DM	50,000
	Convenience Store	One	DM-FC	50,000
	Dairy Products Trading	One	DM	50,000
	Dates Trading	One	DM	50,000
	Department Store	One	DM-FC & DPS	50,000
	Digital Printing and Copying	One		50,000
	Educational Aids Trading	One		50,000
	Films & Photography Materials Trading	One		50,000
	Filters & Purification Devices Trading	One		50,000
	Flavours & Fragrances Trading	One	DM	50,000
	Flower Shop	One		50,000
	Flowers & Ornamental Plants Trading	One		Branch of UAE Company
	Foodstuff Supply Services	One	DM-FC	50,000
	Gents Tailoring	One		50,000
	Gents Wears Tailoring & Embroidery Workshop	One	DM	50,000
	Gifts Trading	One		50,000
	Grocery Store	One	DM-FC	50,000
	Healthcare Equipment & Furniture Supply	One		50,000



Segment	Activity	Activities*	External Approval	Share Capital (AED)
Community Outlet	Handbags & Leather Products Trading	One		50,000
	Hypermarket	One	DMFC & DPS	50,000
	Home Furniture Trading	One		50,000
	Honey & Apiary Accessories Trading	One	DM	50,000
	Household Electrical Appliances Trading	One		50,000
	Imitation Jewelry Trading	One	DPS	50,000
	Illustrated Magazines & Catalogues Trading	One		50,000
	Invitation & Greeting Cards Trading	One		50,000
	Laboratories Tools & Requisites Trading	One		50,000
	Ladies Tailoring	One		50,000
	Ladies Wears Tailoring & Embroidery Workshop	One	DM	50,000
	Ladies Garment Trading	One		50,000
	Laundry Services	One		Branch of UAE Company
	Light Fitting & Fixtures Trading	One		50,000
	Medical, Surgical Equipment & Instruments Trading	One		50,000
	Medical Equipment Rental	One		50,000
	Men's Garment Trading	One		50,000
	Mini Store	One		50,000
	Music and Video	One	NMC	50,000
	Natural Herbs trading	One	DM	50,000



Segment	Activity	Activities*	External Approval	Share Capital (AED)
Community Outlet	Nutritional Product Store	One		50,000
	Nuts Trading	One		50,000
	Optical Centre	One		50,000
	Para-Pharmaceutical Products Trading	One		50,000
	Pearls & Precious Stones Trading	One	DPS	50,000
	Perfumes & Cosmetics Trading	One		50,000
	Photo Studio	One		50,000
	Promotional Gift Preparation	One		50,000
	Protective Garments & Vests Trading	One		50,000
	Shoe Trading	One		50,000
	Slippers & Sandals Trading	One		50,000
	Snack Food Trading	One	DM	50,000
	Software Trading	One		50,000
	Soap & Hair Care Products Trading	One		50,000
	Specialty Store	One		50,000
	Spices Trading	One		50,000
	Stationery Trading	One		50,000
	Sports Wear Trading	One		50,000
	Sunglasses Trading	One		50,000
	Supermarket	One	DMFC	50,000
	Tea Trading	One		50,000
	Telephone Accessories	One		50,000



Segment	Activity	Activities*	External Approval	Share Capital (AED)
Community Outlet	Textile Trading	One		50,000
	Trading in Jewellery	One	DPS	Branch of UAE Company
	Toys & Games Trading	One		50,000
	Uniforms Trading	One		50,000
	Watches & Clocks & Spare Parts Trading	One		50,000
Recreation Facilities	Auditorium	One	DM	50,000
	Recreational Playground	One	DM	50,000
	Shopping Center (Mall)	One	DM	50,000
	Theatre and Cinema	One	NMC	50,000
	Theme Park	One	DM	50,000
	Waterpark	One	DM	50,000
Consultancy	Architectural & Engineering Consultancy	One		Branch of UAE Company
	Branding & Promotion Consultancy	One		50,000
	Healthcare Architectural & Engineering Consultancy	One		Branch of UAE Company
	Hospitality Management Consultancy	One		50,000
	IT Consultancy	One		50,000
	Interior Design Consultancy	One		50,000
	Management Consultancy	One		50,000
	Market Research Consultancy	One		50,000
	Medical Equipment Consultancy Services	One		50,000
Project Management Consultancy	One		50,000	



Segment	Activity	Activities*	External Approval	Share Capital (AED)
Healthcare Consultancy	Healthcare Management Consultancy	One		50,000
	Healthcare Quality Consultancy	One		50,000
	Pharmaceutical Consultancy	One		50,000
Healthcare Management	Healthcare Accreditation Certification	One		50,000
	Healthcare Facility Operator	One		50,000
	Healthcare Management	One		50,000
	Medical Billing Service	One		50,000
	Medical Coding Service	One		50,000
	Medical Transcription Service	One		50,000
	Sterilization Services	One		50,000
Facility Management	Non-Healthcare Facility Operator	One		50,000
Association (Non-Profit)	Professional Association	One		Branch of UAE Company
Executive Search	Executive Search	One		50,000
Outsource	Operations Support	One		50,000
	Medical Manpower Supply	One		Branch of UAE Company
Event Management	Business Events Management	One		Branch of UAE Company
	Exhibition Organisation Management	One		Branch of UAE Company
	Festival Organisation Management	One		Branch of UAE Company



Segment	Activity	Activities*	External Approval	Share Capital (AED)
Information Technology	IT Infrastructure	One		50,000
Scientific Office	Scientific Office	One	MOHAP	50,000
Holding Company	Formation of Establishment (Owning Shares in other companies)	One		2,000,000
	Holding of stocks or shares in Healthcare project companies	One		2,000,000
	Management of Subsidiary Companies of Healthcare Projects	One		2,000,000
	Owning assets, acquiring rights and patents (Intellectual Property, Trademarks, Royalties, Property and Assets)	One		2,000,000
	Provide funds, guarantees and Finance to its subsidiary Companies	One		2,000,000
Support Service	Accidents and Liability Insurance	One		Branch of UAE Company
	Automated Car Parking Systems Installation & Maintenance	One		50,000
	Automobile Driving School office	One	RTA	Branch of UAE Company
	Banking Service	One	CB-UAE	Branch of UAE Company
	Calibration Laboratory – Medical Equipment Support Services	One	DM-DAC	50,000



Segment	Activity	Activities*	External Approval	Share Capital (AED)
Support Service	Car Park Rental & Management	One		50,000
	Car Washing & Cleaning	One		Branch of UAE Company
	Catering Services	One	DM	Branch of UAE Company
	Commercial Bank	One	CB-UAE	Branch of UAE Company
	Courier Services	One		Branch of UAE Company
	Document & Data Verification Services	One		Branch of UAE Company
	Document Clearing Services	One		Branch of UAE Company
	Electronic Parking Management Systems Installation & Maintenance	One		50,000
	Facility Management Services	One		Branch of UAE Company
	Insurance Agent	One		Branch of UAE Company
	Interior Decoration	One		Branch of UAE Company
	Money Exchange	One	CB-UAE	Branch of UAE Company
	Ready-Made Garments	One		Branch of UAE Company
	Third Party Administrator (TPA)	One		Branch of UAE Company
	Tour Service	One	DTCM	Branch of UAE Company
	Travel Agency	One	DTCM	Branch of UAE Company



Segment	Activity	Activities*	External Approval	Share Capital (AED)
Support Service	Valet Parking Services	One		Branch of UAE Company
Regional Head Quarters	Administrative Office	One		50,000
	Back Office	One		50,000
	Call Center	One		50,000
	Marketing Office	One		50,000
	Management Office	One		50,000
	Representative Office	One		50,000
	Representative Office - Healthcare	One		50,000
	Representative Office - Pharmaceutical	One		50,000
Property Services	Business Center	One	RERA	50,000
	Leasing & Management of Other People's Property	One	RERA	50,000
	Owners Associations Management Services	One	RERA	50,000
	Real Estate – Administrative Office	One	RERA	50,000
	Real Estate Developer	One	RERA	50,000
	Real Estate Leasing Brokerage	One	RERA	50,000
	Real Estate Management Supervision Services	One	RERA	50,000
	Real Estate Representative Office	One	RERA	50,000
	Self-owned Property Leasing & Management Services	One	RERA	50,000

APPENDIX 2

LICENSING SEGMENTS AND ACTIVITIES

CLUSTER 1 - HEALTHCARE

1.1 Clinical – Inpatient

1.1.1 General Hospital / Specialty Hospital

A healthcare operator that provides facilities and services with no less than 50 beds which can accommodate patients for the diagnosis, treatment and care of such patients over a period exceeding 24 hours and provides medical and surgical care of acute illness, injury or infirmity and may provide obstetrical care. A hospital is expected to provide diagnostic radiology services and clinical laboratory services and, in which all diagnoses, treatment or care are administered by or performed under the direction of healthcare professionals licensed to practice medicine and surgery in DHCC.

1.1.2 Home Healthcare Provider

A hospital service provider (general or specialty), engaged in arranging and providing for the continuum of the hospital directed medical care services at the patient's place of residence.

1.1.3 Teaching Hospital

A healthcare operator being a General Hospital that provides facilities and services with no less than 100 beds which can accommodate patients for the diagnosis, treatment and/or care of such patients over a period exceeding 24 hours and provides medical and surgical care of acute illness, injury or infirmity and may provide obstetrical care. A Teaching Hospital provides facilities for giving instruction to medical students of a medical school as evidenced by a written agreement between the hospital and the university's medical school with which it is affiliated, and is approved by the concerned authorities for providing graduate and/or post-graduate medical education under the direction of persons licensed to practice medicine and surgery in DHCC.

1.1.4 Hospice/Palliative Care Centre

A healthcare operator which provides facilities and services on a 24-hour basis to individuals requiring palliative care pursuant to the orders of the physician with responsibility for delivering an interdisciplinary healthcare program, which provides a continuum of medically supervised palliative and supportive care for chronically ill or terminally ill patients and their families. A Hospice/Palliative Care program may include services at home, outpatient and facility based services.

1.1.5 Inpatient Rehabilitation Centre

A healthcare operator that provides inpatient facilities and services for the rehabilitation of patients with various behavioural, psychological, neurological, musculoskeletal, orthopaedic and other medical conditions. It provides an integrated program of: medical evaluation services, and psychological, social or vocational evaluation services, under competent professional supervision, and in the case of which, the major portion of the required evaluation and services is furnished within the facility, and either operated in connection with a hospital, or all medical and related health services are prescribed by, or are under the general direction of persons licensed to practice medicine or surgery in DHCC.

1.1.5.1 Inpatient Rehabilitation Centre – Behavioural

A healthcare operator that provides specialized inpatient services which can accommodate the rehabilitation of adult patients and children with behavioural disorders or disabilities. It provides an integrated program of: medical evaluation services, and psychological, social or vocational evaluation services supported by behavioural and occupational therapies, and furnished within the centre, or either operated in connection with a hospital, or all medical and related health services are prescribed by, or are under the general direction of persons licensed to practice medicine or surgery in DHCC.

1.1.5.2 Inpatient Rehabilitation Centre – Physical

A healthcare operator that provides specialized inpatient services which can accommodate the rehabilitation of adult patients with physical impairments or disabilities. It provides an integrated



program of medical services including physical medicine and rehabilitation, neurology and pain medicine, supported by psychology and behavioural, occupational and speech therapies and psychological, social or vocational evaluation services supported by behavioural and occupational therapies. These are furnished within the centre, or either operated in connection with a hospital. All medical and related health services are prescribed by, or are under the general direction of persons licensed to practice medicine in DHCC.

1.1.5.3 In Patient Rehabilitation Centre – Paediatric

A healthcare operator that provides specialized inpatient services which can accommodate the rehabilitation of paediatric patients with physical and/or behavioural disorders, impairments or disabilities. It provides an integrated program of medical services including paediatric and adolescent rehabilitation, physical medicine and rehabilitation, neurology, pain medicine and psychiatry, supported by psychology and behavioural, occupational and speech therapies, and psychological, social or vocational evaluation services supported by behavioural and occupational therapies. These are furnished within the centre, or either operated in connection with a hospital. All medical and related health services are prescribed by, or are under the general direction of, persons licensed to practice paediatrics in DHCC.

1.1.6 Long Term Care Centre/ Nursing Home

A healthcare operator that provides residential care with facilities and services on a 24-hour basis to meet the medical and non-medical needs of residents. Residents may require continual nursing care including supervision or assistance with activities of daily living; coordination of services by outside health care providers; and monitoring of resident activities to help to ensure their health, safety, and well-being. Some Long Term Care Facilities may care only for people requiring minimal assistance, while others may offer more intensive services.

1.2 Clinical – Outpatient

1.2.1 Multi-Specialty Clinic

A licensed outpatient clinic that is a free standing medical facility, medical office or outpatient department that specializes in delivering a wide range of health services, which may include diagnostics and CAM services, to patients that do not need an overnight stay.

1.2.2 Single Specialty Clinic

A licensed outpatient clinic that is a medical office providing a single health service to patients including a service in either preventive health, primary care, medical specialties and/or therapeutic outpatient services, or a CAM service.

1.2.3 Outpatient Rehabilitation Centre

1.2.3.1 Outpatient Rehabilitation Centre - Behavioural

A healthcare operator that provides specialized outpatient services for the rehabilitation of adult patients and children with behavioural disorders or disabilities through an integrated program of medical services, including psychological, social or vocational evaluation services, supported by behavioural and occupational therapies, under the general direction of, persons licensed to practice medicine in DHCC. Patients do not require an overnight stay.

1.2.3.2 Outpatient Rehabilitation Centre - Physical

A healthcare operator that provides specialized outpatient services for the rehabilitation of adult patients with physical impairments or disabilities through an integrated program of medical services, including physical medicine and rehabilitation, neurology and pain medicine, supported by psychology and behavioural, occupational and speech therapies, under the general direction of, persons licensed to practice medicine in DHCC. Patients do not require an overnight stay.

1.2.3.3 Outpatient Rehabilitation Centre - Paediatric

A healthcare operator that aims to enhance and restore functional ability and quality of life to paediatric patients with physical and/or behavioural disorders, impairments or disabilities through an integrated program of medical services, including



paediatric and adolescent rehabilitation, physical medicine and rehabilitation, neurology, pain medicine and psychiatry, supported by psychology and behavioural, occupational and speech therapies, and psychological, social or vocational evaluation services supported by behavioural and occupational therapies under the general direction of persons licensed to practice medicine in DHCC. Patients do not require an overnight stay.

1.2.4 Outpatient Surgical Clinic

A freestanding Ambulatory Surgery Center mainly providing surgical procedures and services for patients who do not require hospitalization or overnight stay. An Outpatient Surgical Clinic may provide outpatient services for other medical specialties including diagnostics. Each OP Surgical Clinic with OPD Clinics shall be classified according to the American Association for Accreditation of Ambulatory Surgery Center as a Class A, Class B, Class C-M, or Class C Day Surgery Center.

1.2.4.1 Class A

1.2.4.2 Class B

1.2.4.3 Class C-M

1.2.4.4 Class C

1.2.5 Clinical Support Facility

A facility that provides ancillary services in support of the clinical assessment such as Physical Therapy, Occupational Therapy, etc.

1.2.6 Renal Dialysis Centre

A healthcare operator that provides maintenance haemodialysis for patients with assisted Dialysis or training and support services for self-Dialysis to renal disease patients that do not require an overnight stay. The centre is managed under the general direction of persons licensed to practice Nephrology in DHCC.

1.2.7 Gastrointestinal Endoscopy Centre

A healthcare operator that provides diagnostic and therapeutic gastrointestinal endoscopy procedures for patients not requiring an overnight stay. The centre is managed under the general direction of persons licensed to practice Gastroenterology in DHCC.

1.2.8 Fertility Centre

A freestanding healthcare facility providing artificial reproductive techniques including surgical, clinical and biological procedures that are necessary to effectuate extracorporeal conception. Services include Assisted Reproduction Technology, Obstetrics and Gynaecology, Ultrasonography, Medical Imaging and Pharmacy/Medication management. Patients do not require hospitalization or an overnight stay.

1.2.9 Sleep Medicine Centre

A free standing facility dedicated to the diagnosing and treatment of sleep disorders, and related medical and psychological disorders under the general direction of persons licensed to practice in the related field of medicine in DHCC.

1.2.10 Medical Fitness Centre

A facility that is responsible to provide all Medical Fitness screening required for the applicants of residence visas in DHCC. The range of healthcare services may include specialities in diagnostic services (radiological and clinical laboratory), general medicine and internal medicine.

1.2.11 School / Nursery Clinic

An outpatient clinic within a school intended to provide basic medical care, examining school student, prescribing proper treatments and refer them to the specialist/primary health center if required. School clinic services are provided by a Licensed Registered Nurse under the supervision and direction of a General Practitioner or Paediatrician licensed to practice in DHCC.

1.2.12 First Aid Unit

A first aid room or medical room is a room in an establishment (e.g. a school, factory, sports venue or airport) to which someone who is injured or taken ill on the premises can be taken for first aid and to await the arrival of professional emergency medical services.

1.2.13 Telehealth Centre

A facility that provides healthcare through the distribution of health-related services and information involving a range of electronic technologies used by healthcare professionals. It enables the safe, secure and direct communication such as protected internet based video, telephone, secure email. Telehealth services may include but are not limited to: Teleconsultation, Tele-radiology, Tele-pathology, Tele-dermatology, Tele-surgery, Tele-healthcare and Tele-pharmacy.

1.3 Patient Support Service

1.3.1 Patient Escort Service

Provides services and qualified healthcare professionals for the escort of patients, including the conveying and transportation of patients to and from their homes or healthcare establishments to hospitals and other healthcare facilities regionally and internationally.

1.4 Pharmacy

1.4.1 Community Pharmacy

A licensed pharmacy that is independent and that is not connected to or affiliated with any other healthcare operator. Licensed to prepare, formulate, dispense, exhibit or sell a medical product directly to customers and according to UAE federal laws and DHCA regulations. It is operated and managed by a licensed pharmacist. This will also include online pharmacy who will be able to process online requests only for over the counter and prescription medicines and excludes controlled medicines.

1.4.2 Hospital Pharmacy

A licensed pharmacy located within a hospital that is licensed to prepare, formulate, dispense medicines and provide products to hospital inpatients and outpatients, and according to UAE federal laws and DHCA regulations. It is operated and managed by a licensed pharmacist.

1.4.3 Inpatient Pharmacy

A licensed pharmacy located within a clinical inpatient facility which is not a hospital including a Licensed Hospice, Nursing Home, Inpatient Rehabilitation Center or Outpatient Surgical Clinic Provides medicines and pharmaceutical products, according to UAE federal laws and DHCA regulations, and services



to meet immediate or current requirements for the care solely of patients of the Healthcare Operator It is operated and managed by a licensed pharmacist.

1.4.4 Internal Pharmacy (part of Outpatient Clinic)

A licensed pharmacy located within an outpatient facility (i.e. Outpatient Surgical Clinic, Single or Multi-Specialty, etc.). Provides medicines and pharmaceutical products, according to UAE federal laws and DHCA regulations, and services to meet immediate or current requirements for the care solely of patients of the Healthcare Operator It is operated and managed by a licensed pharmacist.

1.5 Diagnostic Centre & Medical Laboratories

1.5.1 Clinical Laboratory

A healthcare facility in which procedures for the biomedical examination of the human body performed through testing of blood, body fluids and tissues by: chemistry, haematology, microbiology, serology, cytology, histology, immunohematology, cytogenetics, molecular genetics or other forms of examinations to obtain information for diagnosis, prophylaxis or treatment of humans.

1.5.2 Radio Diagnostic Centre

A facility in which a radiology and diagnostic imaging system(s) are used for the purpose of diagnosis or visualization. The range of services including general radiography, fluoroscopy, mammography, Computed Tomography (CT) scanning, Magnetic Resonance Imaging (MRI), Positron Emission Tomography/Computed Tomography (PET/CT), Positron Emission Tomography/Magnetic Resonance (PET/MR) and Bone dosimeter, ultrasound and any other Radiology procedures. Facilities may specialize in only one of these areas or may provide a mix of services.

1.5.3 Diagnostic Centre (Clinical Laboratory & Radiology)

A facility providing both services described in **1.5.1** and **1.5.2**

1.6 Non - Diagnostic Centre & Medical Laboratories

1.6.1 Stem Cell Processing/Storage Centre

A healthcare operator that provides facilities and services for the procurement, testing, processing, preservation and storage of human cord blood, bone marrow and peripheral blood derived stem cells.

- 1.6.2 Therapeutic Biological Product Manufacturing Laboratory
A facility for the manufacture of biological products for therapeutic use, excluding human cord blood, bone marrow and blood derived stem cells.

CLUSTER 2 - EDUCATION

2.1 Higher Education Provider

- 2.1.1 University (MOHESR Accredited)
A University licensed and accredited by the UAE Ministry of Higher Education and Scientific Research and authorized by the KHDA in the UAE.
- 2.1.2 University - Branch
An international branch of a University accredited and licensed as a university in its home country and authorized by the KHDA in the UAE.

2.2 Continuing Education for Healthcare Professionals

- 2.2.1 Continuing Professional Development (CPD)
Continuing Professional Development (CPD) is the means by which people develop and maintain their knowledge and skills on both personal and professional aspect.
- 2.2.2 Continuing Medical Education (CME)
A center providing non-degree certification in healthcare related vocational and technical skills. Skills enhancement courses offered to professional's in the healthcare industry in order to enhance their knowledge related to their respective fields.

2.3 Professional and Management Development Training

- 2.3.1 Accounting and Finance Training
Development of skills to facilitate the control and monitoring of financial activities and services.
- 2.3.2 Business and Secretarial Training
Development of a broad range of fundamental administrative and office management skills and competencies.
- 2.3.3 Educators' Professional Training
Ongoing learning to maintain and develop the teaching/training skills of educational professionals.

Scope: Educational assessment, testing and measurement; educational evaluation and research; pedagogy and learning processes; teaching methodology; classroom management.

2.3.4 Human Resources Training and Development

Enhancement of personal and organisational skills, knowledge and abilities to support HRD professionals with a focus in the following areas:

- human resources and personnel policies, practices and procedures;
- employee compensation and benefits planning, communication and administration

2.3.5 Insurance Training

Enhancement of the skills of insurance brokers and insurers to support organizational and individual insurance services.

2.3.6 Management Training

Enhance skills that prepare professionals to face the wide array of challenges involved in supervising people and managing systems and projects.

Scope: Administration; Organizational theory and behaviour; Leadership skills; Customer Service; Executive development; Quality assurance & audits; Negotiation skills; Coaching & mentoring; and Entrepreneurial skills.

2.3.7 Sales and Marketing Training

Enhancement of buying and selling skills to support the exchange of goods and services.

2.3.8 Social and Behavioural Training

Enhancement of inter-personal skills to enable personal empowerment and improved social interaction on a professional and/or personal level.

Scope: Psychology and sociology of human behaviour; Development of behavioural capacities; Neuro-linguistic programming; Public speaking skills; Self-esteem skills; Cultural awareness and sensitivity; Emotional intelligence; Conflict resolution/anger management.

2.4 Computer Training

2.4.1 Computer Skills Training

Design and development of computer systems and computing environment excluding specialized software packages.

2.5 Language Training

2.5.1 Language Training

Scope: Study of cultural awareness, literature and linguistic language training and excludes language curriculum offered in school in the state.

This category comprises establishments primarily engaged in offering language instruction, including sign language and cultural awareness.

2.6 Technical and Occupational Skills Training

2.6.1 Beauty Care Training

Study of treatments and therapeutic methods for body care.

2.6.2 Hair Stylist Training

Study of techniques of hair cutting and hair treatment.

2.6.3 Healthcare Awareness Training

(Skills enhancement courses offered to professionals in the healthcare industry in order to upgrade their knowledge related to their respective fields)

Health Awareness: raising knowledge of causes and prevention techniques of diseases for healthy living.

Scope: Updating doctors, training of healthcare professionals; Hearing-Aid technology; Medical Massage; Medical Laboratory Technology; Medical X-ray techniques; Nutrition and Dietetics; Optical lens making; Orthopedic Prosthetics; Para-Medical Programs; Pharmacy (introduction to new/alternative medication); Physiotherapy, Radiotherapy; Speech Therapy; Rehabilitation; Nursing; First Aid

2.6.4 Hospitality and Tourism Training

Development of skills that prepare one to work in catering and accommodation industries.

Scope: Travel and Tourism Services, Cabin and Ground crew training, catering and Food services

2.6.5 Occupational Fire and Fire-Fighting Training

Techniques in recognizing, evaluating and controlling areas concerned with protecting the safety and welfare of people associated with the workplace as well as fire-fighting training programs.

2.7 Child Skills Development Training

2.7.1 Child Skills Development Centre

The provision of instruction which enriches and develops the non-academic skills of students.

Scope: Conversational skills; Speed reading; Public speaking; Debating; Life skills;

(This activity does not include: Adult education; Child day-care activities; Academic tutoring services or supplementary education; Preparation for entry examinations for tertiary education; summer camps; Special education for children with special needs).

2.8 School

A School operation of an existing accredited school from an approved country or one following the IB System of Education compressing some or all of the following activities:

2.8.1 Kindergarten (KG)

Includes specialized firms which act as preschool educational institutions as well as being a transition from home to school, it involves adopting edutainment concepts, learn children how to communicate, play and interact with each other, help children to communicate.

2.8.2 School – Primary

A school operation of an existing accredited school from an approved country or one following the IB System of Education.

2.8.3 School – Preparatory

A school operation of an existing accredited school from an approved country or one following the IB System of Education.

2.8.4 School - Secondary

A school operation of an existing accredited school from an approved country or one following the IB System of Education.

2.9 Early Learning Centre

2.9.1 Early Learning Centre (Nursery)

An establishment licensed for providing education and skills development under the age of six according to programs/curriculums certified by the KHDA/MOE/MCD (if applicable) suitable to their ages and groups.

2.10 Educational Support Services

2.10.1 Academic Representative Services

A representative office established in Dubai by any academic institution to facilitate academic exchange programs with its local counterparts, or market programs of the parent university.

Scope: Promote and market programs offered by the parent university; Facilitate admission procedures for the parent university; and Facilitate exchange programs between the parent university and local partners.

2.10.2 Educational Consultancies

An entity that specializes in offering advice to educational service providers; the consultancy could focus on providing guidance regarding:

- The establishment or improvement of educational services;
- The development of academic curricula, teaching and training programs, educational assessment;
- Education provider/ service management systems

Scope: Curriculum development; Professional development workshops for teachers and administrators; Assessment systems – development and implementation; Performance management and education providers' leadership development; education provider information management systems; Establishment of new/ expansion of education providers; Strategic planning (Educational); Financial Management (Educational).

2.10.3 Educational Management Services

An entity responsible for administering the affairs of educational institutions formed under their governance or providing infrastructural support.

Scope: Early Learning Centres, Schools, Training institutions and Higher Education Providers.

2.10.4 Examination Preparation

An entity responsible for administering the affairs of educational institutions formed under their governance or providing infrastructural support.

Some examples of standardised tests: SAT; TIMSS; TOEFL; ICDL; IELTS; GRE; GMAT; IIT JEE; AIEEE.

2.10.5 Testing Centre

Standardised tests and entrance examinations for individuals in specific subject areas, in association with a global or regional testing body.

Some examples of standardised tests: SAT; TIMSS; TOEFL; ICDL; IELTS; GRE; GMAT; IIT-JEE; AIEEE;

2.10.6 University Placement Services

An entity that offers student recruitment services for Universities outside/inside the UAE. ***This activity cannot be merged with any other activity(s).***

Scope: Student counselling; Student consulting services; Paper work and necessary procedures for student's admission; and Paperwork necessary for travel, visa & accommodation services.

CLUSTER 3 - REASERCH

3.1 Research & Development Centre

3.1.1 Clinical Research Organization (CRO)

Firms or individuals that offer clients a wide range of "outsourced" pharmaceutical research services to aid in the drug and medical device research and development process such as product development, formulation and manufacturing; clinical trial management, clinical, medical and safety monitoring; preclinical, toxicology, and clinical laboratory services for processing trial samples.

3.1.2 Research Centre – Clinical

An organisation or institute that performs healthcare sciences for the discovery, and further determination of the safety, efficacy and effectiveness of medications and pharmaceuticals, devices, diagnostic products and treatments intended for human use.

3.1.3 Research and Development Centre

An organisation or company conducting engineering, industrial scientific and applied research in connection with corporate or governmental innovation which is non-clinical in nature.

CLUSTER 4 - WELLNESS

4.1 Personal Care Centre

4.1.1 Children Haircutting

Includes firm salons involved in children hair dressing.

4.1.2 Dieting & Weight Control Services

Includes firms specialized in non-medical diet systems and weight loss or control programs including consultations, advice, support and regular follow-up in assistance with lifestyle changes. May provide meals, menu planning, education materials and audio-visual tapes.

4.1.3 Gents Cosmetics & Personal Care Centre

Includes firms licensed to provide cosmetic care services for gents, including skin cleansing, skin hair removal, muscles treatment by special ingredients or exercises, also using ingredients to support hair strength.

4.1.4 Gents Haircutting & Hair Dressing Salon

Includes firm salons involved in gents' hair dressing and personal grooming.

4.1.5 Gents Health Spa

A center which provides a variety of non-medical treatments to men with the aim of providing relaxation, rejuvenation, preventive healthcare, detoxification, fitness and general wellbeing.

4.1.6 Henna Salon

A Ladies Cosmetic and Care Centre specializing in Henna application.

4.1.7 Ladies Cosmetic & Personal Care Centre

Includes firms licensed to provide cosmetic care services for ladies, including makeup, skin cleansing, skin hair removal, muscles treatment by special ingredients or exercises, also using ingredients to support hair strength, as well as nails treatment.

4.1.8 Ladies Hair Cutting & Hair Dressing Salon

Includes ladies' salons involved in beautification and hair care, including, hair washing, trimming, setting, dyeing, waving, straightening, as well as the makeup, henna, manicure, pedicure.

4.1.9 Ladies Health Spa

A center which provides a variety of non-medical treatments to women with the aim of providing relaxation, rejuvenation, preventive healthcare, detoxification, fitness and general wellbeing.

4.2 Wellness Studio

4.2.1 Child Amusement Arcade

Includes shops and indoor or open halls equipped with facilities for entertaining children of different age categories against fixed fees.

4.2.2 Dance Studio

A dance studio normally includes a smooth floor covering or, if used for tap dancing, by a hardwood floor. The smooth vinyl floor covering, also known as a performance surface and commonly called "Marley", is generally not affixed permanently to the underlying floor and can be rolled up and transported to performance venues if needed.

4.2.3 Ladies Physical Fitness Centre

Includes firms which offer sport exercises training for women for attaining fitness and losing weight, and may incorporate Yoga, Pilates and Dance.

4.2.4 Men's Physical Fitness Centre

Includes firms which offer sport exercises training for men for attaining fitness and losing weight, and may incorporate Sports, Yoga, Pilates and Dance.

4.2.5 Pilates Centre

A centre providing the system of exercises using special apparatus, designed to improve physical strength, flexibility, and posture, and enhance mental awareness.

4.2.6 Sports Centre

Includes sport clubs licensed by competent authorities and which accommodate sport facilities for exercising including gymnastics, martial arts, court sports (basketball, tennis, squash, etc.) in order to optimize trainees' performance and qualify regional and international sport excellence.

4.2.7 Yoga Studio

Includes firms engaged in yoga instructions and practices to enable yogis through physical postures alleviate health problems, reduce stress and make

the spine supple in contemporary times, also to use as a complete exercise program and physical therapy.

4.3 Fitness Sports Services

4.3.1 Water Sports Training Services

Includes offering water Sports instruction including but not limited to rowing, sailing, wakeboarding, wake surfing, wake skiing, knee boarding and wake skating.

4.4 Medical Tourism

4.4.1 Medical Tourism Facilitator

Firms that provide the coordination of services to individuals crossing an international border seeking any kind of healthcare related services, delivered through preventive, diagnostic, therapeutic and/or health promotion means (This activity does not include Travel Agency Service).

4.5 Residential Care Home

4.5.1 Residential Care Home

A Residential Retirement setting for elderly individuals who require non-medical assisted living but is otherwise in good health. Such a Retirement Village ethos is built around security, flexibility and choice.

CLUSTER 5 - HOSPITALITY

5.1 Hospitality

5.1.1 Five Star Hotel

Includes hotels offering upscale accommodations and superior service, in-room media amenities, full service accommodations offer diverse on-site eateries ranging from fine dining to casual dining and 24-hour room service, guest's access to concierge services, an on-site fitness facility and on-site pool, golf and water sports.

5.1.2 Four Star Hotel

Includes hotels offer a high level of superior services, luxurious facilities and amenities, provide live entertainment, offer formal dining and 24-hour room service, accommodations come decorated with stylish and modern décor, guests have access to a fitness centre and on-site pool, offering reception spaces.

- 5.1.3 Three Star Hotel
Includes hotels which, in addition to the standard two-star hotel, offer spacious accommodations, access to a fitness centre and swimming pools. On-site restaurants typically serve breakfast, lunch and dinner.
- 5.1.4 Hotel Apartment - Deluxe
Includes firms which furnish residential apartments with all requisites and means necessary for residential purposes. Such apartments are leased for relatively long periods in return for monthly or annual rent.
- 5.1.5 Hotel Administrative Office
An administration office provides day to day support to Hotel (s) management including office management, reception, data entry and clerical functions.

CLUSTER 6 - RETAIL

6.1 Food & Beverage

- 6.1.1 Bakery
Includes preparing wide variety of types, shapes and sizes of bread by baking a dough of flour and water, it involves the brands with natural additives such as fruits and nuts and fats to improve flavour and colour.
- 6.1.2 Cafeteria
Retail provision of snacks, juices and beverages for immediate consumption by the public.
- 6.1.3 Coffee Shop
Retail provision of coffee, tea, juices, biscuits, certain sweet cakes and ice-creams for immediate consumption by the public.
- 6.1.4 Floating Restaurant
Includes ships, boats or yachts suitably equipped for dining on board, including serving the food and beverages while the ship is anchoring or on entertainment cruise Includes hotels.
- 6.1.5 Ice Cream Shop
Includes shops which prepare and sell ice cream to the public for immediate consumption, factories which produce ice cream on commercial scale and in standard size packs are classified under (1520)

- 6.1.6 Juice & Soft Drinks Shop
Includes shops that provide fruits juices for immediate consumption and soft drinks.
- 6.1.7 Organic Stores
Includes firms which offer Organic products.
- 6.1.8 Pastry Trading
Includes shops engaged in preparing and selling pastries directly to the public for immediate consumption, or selling un-cooked pastries to consumers in such a way that they can latter cook themselves.
- 6.1.9 Restaurant
Includes restaurants equipped with the suitable installations to prepare and serve food and snacks inside, as well as various beverages for immediate consumption by the public.

6.2 Community Outlets

Any local sales of the imported products are subject to the UAE customs and laws and regulations.

- 6.2.1 Arab Wear Tailoring
Includes shops engaged in tailoring Arab men's wear, such as "dishdashas" and others. Any local trading of the imported products is subject to the UAE customs and laws and regulations.
- 6.2.2 Arab Wear Trading
Includes reselling of Arab ready-made wear, such as dishdashas, ghotra, bishts, oqal and caps, also, women traditional cloak (aba) head covers, veils. Any local trading of the imported products is subject to the UAE customs and laws and regulations.
- 6.2.3 Advertising Requisites Trading
Includes reselling indoor and outdoor advertising requisites like boards, electric and non-electric signs as well as promotional gifts and similar items. Any local trading of the imported products is subject to the UAE customs and laws and regulations.
- 6.2.4 Audio-visual, Recording Equipment & Accessories Trading
Includes reselling audio-visual electronic equipment, involving radio sets, gramophones, loud-speakers television and video sets, cinematography projectors, slides projectors, instant translators respectively, also,



cinematography and television photographing systems, as well as other non-commercial. Equipment used for photographing and recording inside studios
Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.2.5 Baby Food Trading

Includes reselling baby food, such as liquid or powdered milk, beverages, juices and other dried or liquid foods. Any local trading of the imported products is subject to the UAE customs and laws and regulations.

6.2.6 Baby Wear Trading

Includes reselling of children's swaddling clothes, nappies, night wear, party clothes, shirts, trousers and others. Any local trading of the imported products is subject to the UAE customs and laws and regulations.

6.2.7 Beauty & Personal Care Equipment Trading

Includes reselling equipment and supplies used in beauty and hair salons, rehabilitation and personal care centres, also, health oriented equipment like pure and flavoured oxygen generators, relaxation and message equipment like chairs, beds, steam and sauna rooms, other similar ones unclassified as medical or sport equipment.

6.2.8 Beauty & Personal Care Requisites Trading

These include trading body care requisites and cleaning such as cotton buds, toothbrushes, picks, dental floss, combs, hairbrushes, nail and hair cutters and other requisites apart from the pharmaceuticals and cosmetics. Any local sales of the imported products are subject to the UAE customs and laws and regulations.

6.2.9 Books, Newspaper and Publication Trading

Includes reselling different knowledge books in different languages as well as magazines and newspapers. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.2.10 Blankets, Towels & Linens Trading

Includes reselling household of blankets and linen, including bedcovers, furniture covers, bed sheets, towels, pillows, cushions and covers and all the other similar products. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

- 6.2.11 Bread & Bakery Products Trading
Includes reselling of different types of bread and bakery products such as cakes, biscuits and toasted bread. Any local trading of the imported products is subject to the UAE customs and laws and regulations.
- 6.2.12 Carpet Trading
Includes reselling all types of carpet, including moquette and decor machine-made pieces. Any local trading of the imported products is subject to the UAE customs and laws and regulations.
- 6.2.13 Coffee Trading
Includes reselling coffee beans, whether in bulk or consumer packs. Any local trading of the imported products are subject to the UAE customs and laws and regulations.
- 6.2.14 Commercial Library
Includes any place supplied with the essential materials such as scientific and literary books, references, periodicals, magazines and audio-visual aids by commercial, cultural and educational firms. It also includes firms which supply these materials and make available to others either through free lending or renting.
- 6.2.15 Computer Equipment Requisites Trading
Includes reselling computers and accessories, including servers, modems, monitors, and central processing units, printers, drawing and programmed discs, disc readers, and memory and file storage requisites. Any local trading of the imported products are subject to the UAE customs and laws and regulations.
- 6.2.16 Computer & Data Processing Requisites Trading
Includes reselling tapes, CD-ROMs, ribbons, printers ink, paper and other requisites used in computer operation and data storage. Any local trading of the imported products are subject to the UAE customs and laws and regulations.
- 6.2.17 Computer and Electronic Accessories
Retail provision of computers of computer accessories and electronic accessories.

- 6.2.18 Confectionery & Chocolate Trading
Includes re selling of all kinds of flavoured confectionaries such as caramels, toffee, gums, lollipops, boiled sweets. Any local trading of the imported products is subject to the UAE customs and laws and regulations.
- 6.2.19 Convenience Store
Retail provision of general consumer goods.
- 6.2.20 Dairy Products Trading
Includes reselling fresh and preserved milk, whether in liquid, powdered or condensed, also, dairies including cheese, butter, cream and others, usually raw, canned or preserved. Any local trading of the imported products are subject to the UAE customs and laws and regulations.
- 6.2.21 Dates Trading
Includes reselling of all kinds of dates whether soft, semi crunchy or crunchy. Any local trading of the imported products are subject to the UAE customs and laws and regulations.
- 6.2.22 Department Store
Includes commercial firms engaged in trading various consumer or capital goods which are placed in different sections according to type to facilitate the selling process, such sections include household furniture, textiles and linens, readymade garments, shoes, electric appliances, household utensils, perfumes, medicines, gifts, toys and foodstuff, such store may include a cafeteria to provide snacks includes firm salons involved in gent's hair dressing.
- 6.2.23 Digital Printing and Copying
Retail provision of copying, binding of documents, audio or video duplication and related activities.
- 6.2.24 Educational Aids Trading
Includes reselling drawings, specimens, maps, samples, as well motion pictures and T.V. documentaries and slides usually used as educational and demonstratives. Any local trading of the imported products are subject to the UAE customs and laws and regulations.
- 6.2.25 Films & Photography Materials Trading
Includes reselling photographic materials like films, discs, chips and others. Any local trading of the imported products is subject to the UAE customs and laws and regulations.

- 6.2.26 Filters & Purification Devices Trading**
Includes reselling of filters and air purifiers of air smokes, gases and dust, also, strainers and filters to remove particles and salts from water or other liquids, industrial filtering equipment. Any local trading of the imported products are subject to the UAE customs and laws and regulations.
- 6.2.27 Flavours & Fragrances Trading**
Includes reselling flavours and fruit extracts used in processing foodstuff, also fragrances used in manufacturing aromatics and cleaning products. Any local trading of the imported products are subject to the UAE customs and laws and regulations.
- 6.2.28 Flower Shop**
Retail provision of flowers and plant arrangements.
- 6.2.29 Flowers & Ornamental Plants Trading**
Includes reselling and arranging various types of raw flowers and ornamental plants. Any local trading of the imported products are subject to the UAE customs and laws and regulations.
- 6.2.30 Foodstuff Supply Services**
Includes supplying, by contracts, fresh or canned foodstuff to other entities for direct consumption or for industrial use.
- 6.2.31 Gents Tailoring**
Includes shops engaged in tailoring men's and boys' suits, shirts and pajamas, also, men formal uniforms such as school clothing as well as work wear for staff and workers in the public and private sector, it excludes military clothing and uniforms. Any local trading of the imported products are subject to the UAE customs and laws and regulations.
- 6.2.32 Gents Wears Tailoring & Embroidery Workshop**
Includes shops comprising numerous sewing machines and tailors for sewing men and boy apparel, as well as men formal uniforms such as school clothing as well as work wear for staff and workers in the public and private sector, it excludes military clothing and uniforms.
- 6.2.33 Gift Trading**
These include trading gift items and related accessories. Any local sales of the imported products are subject to the UAE customs and laws and regulations.

6.2.34 Grocery Store

Includes commercial firms whose activities are based on the marketing of certain consumer products and goods, such as fresh, preserved and canned foodstuff, household utensils, and detergents.

6.2.35 Healthcare Equipment & Furniture Supply

Firms that offer clients planning services for medical equipment and furniture and/or supply of these equipment and furniture.

6.2.36 Handbags & Leather Products Trading

Includes reselling of handbags made out of leather, fiber, textile or plastic, also, leather purses, belts, leather, and office requisites, leather clothes are excluded. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.2.37 Hypermarket

Includes commercial firms engaged in trading various consumer goods which are placed in different sections according to type to facilitate the selling process, such sections include household furniture, textiles and linens, readymade garments, shoes, electric appliances, household utensils, perfumes, medicines, gifts, toys and foodstuff, such stores may include a cafeteria to provide snacks includes firm's salons involved in gents' hair dressing.

6.2.38 Home Furniture Trading

Includes reselling household beds, bedroom sets, wardrobes, sofas and chairs, tables and requisites, mirrors, hangers, also, furniture for hotels and restaurants totally or partially made of wood, plastic, glass, metal, fiberglass or others. Any local trading of the imported products is subject to the UAE customs and laws and regulations.

6.2.39 Honey & Apiary Accessories Trading

Includes reselling raw, purified, refined and bottled honey, also, royal jelly, pollen, propolis as well as beehives, beeswax sheets, honey extractors and other apiary accessories. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.2.40 Household Electrical Appliances Trading

Includes reselling refrigerators, freezers, water coolers, washing machines and dryers, dishwashers, vacuum cleaners, ironers, heaters, also, electric kitchenware, such as mixers, mincers, cutters, blenders, toasters, juice extractors, grinders, kettles, small scales and other household appliances. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.2.41 Imitation Jewellery Trading

Includes reselling costume or imitation jewellery, such as brooches, earrings, necklaces, bracelets, rings made from base metals plated with precious metals, or jewellery containing imitation stones such as imitation gems stones, imitation diamonds. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.2.42 Illustrated Magazines & Catalogues Trading

Includes reselling of magazines, directories, catalogues and other specialized publications used for promoting fashions, furniture, interior designs, household items and others. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.2.43 Invitation & Greeting Cards Trading

Includes reselling the cards exchanged by individuals on special occasions to feature an expression of friendship or other sentiments or to convey thanks, it involves invitation cards for different occasions and events. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.2.44 Laboratories Tools & Requisites Trading

Includes reselling laboratory requisites for scientific and medical testing and analysis, including glassware, instruments, apparatuses other than chemical solutions and equipment. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.2.45 Ladies Tailoring

Includes shops engaged in tailoring women's and girls' dresses, skirts, blouses, party dresses, wedding dresses, nightdresses, women formal uniforms such as school clothing as well as work wear for staff and workwomen in the public and private sector, it excludes military clothing and uniforms.

- 6.2.46 Ladies Wear Tailoring & Embroidery Workshop
Includes shops and workshops engaged in knitting ladies' wear with colored or golden stripes in addition to embroidering with colored ribbons and ornamental stones manually or by sewing machines.
- 6.2.47 Ladies Garment Trading
Includes reselling ladies' shirts and trousers, party and evening dresses, maternity clothes, wedding dresses, night and in-house wear, beach and bath wear, scarves and others. Any local trading of the imported products are subject to the UAE customs and laws and regulations.
- 6.2.48 Laundry Services
Collection and delivery of washing clothes, curtains, bed sheets, small carpets etc.
- 6.2.49 Light Fitting & Fixtures Trading
Includes reselling lighting lamps, ornamental ceiling lamps (except crystal chandeliers) switch keys and sockets. This also includes electric bells, spotlights, garden and house lighting device. Any local trading of the imported products are subject to the UAE customs and laws and regulations.
- 6.2.50 Medical, Surgical Equipment & Instruments Trading
Includes reselling instruments and equipment used in hospitals and clinics for diagnosis, treatment, surgical operations, medicine and blood preservation, X-raying, sterilization, waste disposal, physical therapy and rehabilitation, also, manual kits.
- 6.2.51 Medical Equipment Rental
Includes renting medical equipment used medical facilities as well as light devices needed by medical professionals who undertake home healthcare services such as blood pressure and cardiac monitors, medical thermometers, oxygen tanks etc.
- 6.2.52 Men's Garment Trading
Includes reselling men's garments, such as shirts, suits, coats, jackets, socks, ties and others. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

- 6.2.53 Mini Store
Mini stores established in public access areas for retail purposes of consumer goods, such as refreshments, gifts, magazines and newspapers, as well as some personal goods and requisites.
- 6.2.54 Music and Video
Retail provision of consumers of CDs, tapes, DVDs and similar media.
- 6.2.55 Natural Herbs Trading
Includes reselling raw and dried plants, herbs tisanes and fruits used for medication and treatment, without involving any converting or industrial processes. Any local trading of the imported products are subject to the UAE customs and laws and regulations.
- 6.2.56 Nutritional Products Store
Retail provision of dietetic and weight management products.
- 6.2.57 Nuts Trading
Includes reselling of all kinds of nuts, such as pistachio, almond, and peanuts, whether raw or after b peeling, processing, roasting, salting or packing in well-sealed packs for consumption. Any local trading of the imported products are subject to the UAE customs and laws and regulations.
- 6.2.58 Optical Centre
A facility licensed and equipped to examine sight, prepare medical glasses and apply contact lenses according to the report of an ophthalmologist.
- 6.2.59 Para-Pharmaceutical Products Trading
Includes reselling para-pharmaceutical products not directly used for medication or treatment, including plasters, after-shave lotions, creams, anti-smoking products, tooth pastes, mouth wash and others sterilization products.
- 6.2.60 Pearls & Precious Stones Trading
Includes reselling of natural, cultured and artificial pre-formed pearl, as well as diamond, corundum, emerald, coral and other jewellery and precious stones prior to cutting, polishing and making various types of jewels, artificial precious stones are also included. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

- 6.2.61 Perfumes & Cosmetics Trading
Includes reselling different types of concentrated or light perfumes whether manufactured synthetically or extracted from plant or animal sources, also cosmetics, such as body creams and lotions as well as various types of eye make-ups and facial cosmetics.
- 6.2.62 Photo Studio
Retail provision of photography and photographic development services.
- 6.2.63 Promotional Gifts Preparation
Companies that engrave and print names or drawings or stick photos and trademarks on promotional gifts such as pens, watches, stationery, etc.
- 6.2.64 Protective Garments & Vests Trading
Includes reselling protective costumes and vests for different uses, like fire resistant wears, athletes and medical wears, also, body cooling vests, which can be wore under and above clothes. Any local trading of the imported products are subject to the UAE customs and laws and regulations.
- 6.2.65 Shoe Trading
Includes reselling footwear made from leather, rubber or plastic and intended to protect and comfort the human foot while doing various activities. Any local trading of the imported products are subject to the UAE customs and laws and regulations.
- 6.2.66 Slippers & Sandals Trading
Includes reselling men and women open-sided slippers and sandals made for different uses and by any material. Any local trading of the imported products are subject to the UAE customs and laws and regulations.
- 6.2.67 Snack Food Trading
Includes reselling snacks packed in bags or well-sealed packs, such as potato chips or cheese balls...etc. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.2.68 Software Trading

Includes reselling the set of application software and its documentation concerned with realizing the user's needs and problems, and is applicable in different domains, medicine, accounting, and engineering, it involves also the application software designed to run on smartphones and mobile devices. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.2.69 Soap & Hair Care Products Trading

Includes reselling hair care products like shampoo, oils, lotions, tonics, whether chemically originated or from natural extracts (herbs), also, toilet and hand washing soap in bars and liquid, in addition toilet foamy soap and similar products. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.2.70 Specialty Store

Retail provision of specialty goods.

6.2.71 Spices Trading

Includes reselling of dried, packed or preserved spices, whether as raw or after having been roasted, ground, blended or packed. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.2.72 Stationery Trading

Includes reselling stationary, such as copying and writing paper, notebooks, record books, various types of pens and pencils, rulers, sharpeners, paper perforators, paper clipping requisites, ready stamps, typewriters ribbons and other stationary materials, also, drawing requisites including geometrical drawing pencils, decorative pens, rulers, triangular rulers, colours, colour pencils, ink, drawing paper and others.

6.2.73 Sports Wear Trading

Includes reselling sportswear for exercising sports, including socks, shoes, hats, gloves, balls, bags and training suits. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.2.74 Sunglasses Trading

Includes reselling dark lenses glasses used to prevent sunlight and high energy lights from damaging or discomforting the eyes. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.2.75 Supermarket

Includes commercial complexes involved in marketing consumer fresh, preserved and canned foodstuff, household utensils and tools, detergents and other consumer goods for personal use.

6.2.76 Tea Trading

Includes reselling tea, whether in bulk or consumer packs. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.2.77 Telephone Accessories

Retail provision of telephone and telephone accessories (i.e. mobile phones, paging systems, telephones).

6.2.78 Textile Trading

Includes reselling of textiles and fabrics used for sewing and fashion wear or making readymade garments. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.2.79 Toys & Games Trading

Includes reselling children's toys and dolls, manual, electric or electronic games, bicycles, cars, boats, airplanes and other toys for children use. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.2.80 Trading in Jewellery

These include trading in jewellery and accessories. Any local sales of the imported products are subject to the UAE customs and laws and regulations.

6.2.81 Uniforms Trading

Includes reselling readymade uniforms, such as military, hotels, airlines, school uniforms and others, as well as requisites including, hats, helmets, socks, gloves, shoes, ties, bags, badges and others, it excludes military clothing and uniforms. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.2.82 Watches & Clocks & Spare Parts Trading

Includes reselling watches, clocks, alarm clocks and timing mechanisms, instrument panel clocks, time-recording equipment and equipment for measuring, recording and displaying intervals of time such as parking meters, time clocks, process timers, also, all the accessories and components. Any local trading of the imported products are subject to the UAE customs and laws and regulations.

6.3 Recreational Facilities

6.3.1 Auditorium

A venue to accommodate an audience in a building or standalone used for public meetings, lecture and performances.

6.3.2 Recreational Playground

Includes outdoor playgrounds intended for children recreation and enjoyment and furnished with recreational equipment such as inflatable items, electric cars, swings, climbers, and electronic games.

6.3.3 Shopping Centre (Mall)

Includes centers which consist of a large number of shops, halls, exhibitions, and offices where commercial activities of selling goods and various products or providing recreational and social services such as entertainment centre, restaurants, some housing units and others are conducted. This Facility will only act as a management of mall operations. All the retail/activities inside the mall must obtain a separate approval and Commercial License from DHCA – Regulatory.

6.3.4 Theatre and Cinema

A venue for viewing motion pictures ("movies" or "films"). These are commercial operations catering to the general public, who attend by purchasing a ticket. The movie is projected with a movie projector onto a large projection screen at the front of the auditorium.



6.3.5 Theme Park

A specific type of amusement recreational park, themed to a certain subject or group of subjects, that includes entertainment attractions, rides, and other events, held in a fixed location that accommodates large numbers of people.

6.3.6 Water Park

An amusement recreational venue that features water play areas, such as water slides, splash pads, spray grounds (water playgrounds), lazy rivers, or other recreational bathing, swimming, and barefooting environments.

CLUSTER 7 - BUSINESS SUPPORT

7.1 Consultancy

7.1.1 Architectural & Engineering Consultancy

Firms or individuals specializing in consultancy services for the design, construction, commissioning and maintenance of facilities. *(This does not include active project management of construction sites).*

7.1.2 Branding & Promotion Consultancy

Branding design, promotion and website development for healthcare organizations and others.

7.1.3 Healthcare Architectural & Engineering Consultancy

Firms or individuals specializing in healthcare related consultancy services for the design, construction, commissioning and maintenance of healthcare facilities. *(This does not include active project management of construction sites).*

7.1.4 Hospitality Management Consultancy

Includes managing hotels owned by others and licensed by the competent authorities, involving, supplying the personnel who carry out the duties and responsibilities, provided that the prevailing laws and regulations are observed.

7.1.5 Interior Design Consultancy

Firms that prepare landscaping, drawings and designs for residential commercial and retail buildings, hotels and offices.

- 7.1.6 IT Consultancy
Firms or individuals specializing in conducting healthcare IT needs assessment, programming and implementation of healthcare IT solutions, developing and managing functional Information Technology systems through computer networking, interfacing etc. to achieve IT system integration.
- 7.1.7 Management Consultancy
Firms providing administrative consultancies and studies to public departments and companies regarding administrative and performance analysis, internal policy formulation, organizational restructuring, strategic plans development and innovating work procedures.
- 7.1.8 Market Research Consultancy
Firms conducting field surveys and questionnaires to explore the opinion of consumers, producers and distributors on goods and services.
- 7.1.9 Medical Equipment Consultancy Services
Includes providing healthcare facilities with consultancies on specifications of the medical equipment and instruments and where to locate and analyzing equipment efficiency and marketing planning and to set standards for students learning and curriculum designing.
- 7.1.10 Project Management Consultancy
Firms that carry out technical and economic studies for different commercial and economic establishments including preparation of tender documents, prequalification of consultants and contractors, assessment of financial offers and follow up of execution on the technical and engineering levels. This does not include active project management of construction sites.

7.2 Healthcare Consultancy

- 7.2.1 Healthcare Management Consultancy
Firms or individuals providing healthcare management consultancies and studies to public and private departments and companies regarding healthcare administration analysis, internal policy formulation, organizational restructuring, strategic plans development and innovating work procedures.
- 7.2.2 Healthcare Quality Consultancy
Firms or individuals providing services related to healthcare standards, quality and compliance to ensure patients' and providers' safety.

7.2.3 Pharmaceutical Consultancy

Firms or individuals providing services related to pharmaceutical organizations business strategies, business analysis, operations, IT systems, industry standards and quality oversight to ensure business compliance with authorities having jurisdiction.

7.3 Healthcare Management

7.3.1 Healthcare Accreditation Certification

Firms that operate as awarding organizations as they develop accredited qualification schemes.

7.3.2 Healthcare Facility Operator

Firms specializing in providing operational services that facilitate the management of healthcare provider(s) services.

7.3.3 Healthcare Management

Firms specializing in managing and operating Healthcare services.

7.3.4 Medical Billing Service

Firms specializing in billing and collection services for healthcare providers.

7.3.5 Medical Coding Service

Firms specializing in identification and documentation/data entry of medical codes that correspond to specific medical records.

7.3.6 Medical Transcription Service

Firms providing services that relate to preparation of medical reports based on dictation and/or medical records.

7.3.7 Sterilization Services

Firms offering safe and reliable sterilization services, decontamination and packaging for medical devices, equipment and consumables to be used by healthcare providers.

7.4 Facility Management

7.4.1 Non-Healthcare Facility Operator

Firms specializing in providing services that support the operations of non-healthcare providers including building management and FM services.



7.5 Association (Non-profit)

7.5.1 Professional Association

A non-profit organization registered within the UAE pertaining to Healthcare Services that acts in the public interest of a group of professionals to strengthen and develop the industry and community. Also it is formed for the purpose of serving a public or mutual benefit other than the pursuit or accumulation of profits for owners or investors.

7.6 Executive Search

7.6.1 Executive Search

Branch or Individuals that specialize in attracting and sourcing talented individuals in leadership, executive or professional roles and delivering best practice retainer based search services on behalf of client organizations.

7.7 Outsource

7.7.1 Operations Support

Licensees providing outsource services to Clients for office operations functions subject to the Guidelines issued by DHCR.

7.7.2 Medical Manpower Supply

Includes offices specialized in supplying medical manpower for governmental and private medical facilities, such offices who will (or that) provide the sponsorship for the concerned persons.

7.8 Event Management

(Note: Activities for this segment cannot operate in mainland Dubai)

7.8.1 Business Events Management

Companies promoting and managing their own business events, or who are contracted by third parties to plan and manage corporate events.

7.8.2 Exhibition Organisation and Management

Companies providing organization and management of large-scale public showings for various industries held in large venues.

7.8.3 Festival Organisation and Management

Companies organizing and managing festivals for the local and international community.

7.9 Information and Technology

7.9.1 IT Infrastructure

Includes firms specialized in laying the technical foundations of the information technology, which comprises the network, the systems and the data bases. It also involves firms engaged in preparing the consultative studies along with the installations of the network and the systems.

7.10 Scientific office

7.10.1 Scientific Office

This is a scientific office established by a pharmaceutical company to promote its products, as well as conducting advertising and facilitating contacts and deals with the local customers, such office is not allowed to engage in importing, trading, storing or distributing such products in UAE.

7.11 Holding Company

7.11.1 Formation of Establishment (owning shares in other companies)

This Includes holding companies forming or owning shares and or assets in any business or firms or enterprises which carry out activities related to Healthcare, real estate, hospitality, education within DHCC. This requires specific approval from DHCA management upon recommendation from the DHCR CEO.

7.11.2 Holding of stocks or shares in Healthcare project companies

Establishing and holding shares and stocks in subsidiaries for healthcare projects. If the holding company wishes to hold shares in a subsidiary other than the healthcare project company, then this will need the exceptional approval from DHCA management.

7.11.3 Management of the subsidiary companies of Healthcare projects

Provide administrative, corporate function support and management of subsidiary companies. Licensee may not conduct any activity other than through their subsidiaries.

The Licensee may not conduct any activity other than that through their subsidiaries. For the avoidance of doubt, "A company is deemed to be a subsidiary company of a holding company in any of the following cases:



- a. If the holding company owns governing shares and control in the capital of such company and controls the formation of the Board of Directors thereof,
 - b. If the company is a subsidiary of a subsidiary company.
- 7.11.4 Owing assets, acquiring rights and patents (intellectual property, trademarks, royalties, property and assets)
Acquiring rights and patents (intellectual property, trademarks, royalties, property and assets) Intellectual property, assets, trademark, royalties, property and assets for healthcare projects. Licensee may not conduct any activity other than through their subsidiaries.
- 7.11.5 Provide funds, guarantees and finance to its subsidiary companies
Provide loans, guarantees and financing to its subsidiary. Licensee may not conduct any activity other than through their subsidiaries (subject to specific approval).

CLUSTER 8 - SUPPORT SERVICES

8.1 Support Service

- 8.1.1 Accidents and Liability Insurance
Includes firms which execute all insurance operations against damages incurred as a result of individual accidents, work accidents, theft and robbery, trust breach, as well as car and vehicle insurance against crash, run-over and fall accidents, insurance against civil liability, engineering insurance, and other insurance modes which are generally established as insurance against accidents and liability.
- 8.1.2 Automated Car Parking Systems Installation & Maintenance
Includes installing automatic systems capable of parking the cars in the parking garage by a programmed pallet less automatic Robots , it involves receiving the car at the entry module , transfer to a vacant space and to transfer again to the exit module when the car is recalled , such parking garage can be constructed above ground and underground.
- 8.1.3 Automobile Driving School Office
Includes providing the registration and assistance in enrollment in Driving School.

8.1.4 Banking Services

Branch operation of a bank licensed in Dubai or elsewhere in the UAE for specific banking services.

8.1.5 Calibration Laboratory – Medical Equipment Support Services

A licensed laboratory may offer one or more of the following services:

Type I: A service that is intended primarily for the calibration of measurement standards.

Type II: A service that is intended primarily for the calibration and adjustment of test, measurement, and diagnostic equipment for use in such areas as product testing, manufacturing, servicing and annual maintenance.

Type III: The service is the same as Type II service except that the laboratory does not have the means to verify directly its measurement standards using redundant equipment. The laboratory instead assures the quality of the measurement results through such other quality control techniques as inter-laboratory comparison, replication, retesting, and correlation with other measurement characteristics. Measurement standards used for Type III services are robust and are generally not subject to large drift or change within the laboratory's scope of measurement.

The Licensee shall hold a valid accreditation certificate from any UAE registered or internationally recognized accreditation body in line with ISO/IEC 17025 (for Calibration Laboratories).

8.1.6 Car Park Rental & Management

Includes firms engaged in operating parking facilities in public and private places and in airports and shopping malls.

8.1.7 Car Washing & Cleaning

Includes firms engaged in car washing and cleaning services through immovable auto or manual washing stations, or through specially equipped movable vehicles which give such services in public and private parking places.

8.1.8 Catering Service

Includes firms engaged in catering contracting with schools, institutes, hospitals, airlines, ships and contractors with fresh meals cooked and prepared in own kitchens such firms must own necessary facilities to make the catering, also, other firms or possess technical potentials and skilled labour to prepare meals in the kitchens of said corporation.

8.1.9 Commercial Bank

Includes firms which regularly receive money from the public in the form of call, notice or time deposits, or invest loan instruments or deposit certificates to use them partially or fully in the granting of loans and advances for their account and on their own responsibility. This also includes firms which issue and receive cheque, introduce public and private loans, trade in foreign currencies or precious metals, open documentary credits, exchange travel cheques, and carry out other banking services.

8.1.10 Courier Services

Branch operation of a courier company licensed in Dubai or elsewhere in the UAE.

8.1.11 Documents & Data Verification Services

Includes firms who undertake on behalf of governmental and private institutions, screening the documents submitted for employment as well as documents relating to transportation equipment and machinery offered for sale or export or being imported to disclose stolen and fake items. The process involves approaching the sources that issued the documents or equipment manufacturers for accreditation, the documents concerned are education certificates, professional licenses, employment history, registration certificates, imports declarations etc.

8.1.12 Document Clearing Services

Includes firms which undertake to submit documents of commercial and personal transactions belonging to others to government and non-government bodies and following up these documents pending finalization of their formalities. This also includes services related to translation such as typing, photocopying, attestation of documents etc.

8.1.13 Electronic Parking Management Systems Installation & Maintenance

Includes installing electronic systems to guide incoming cars to empty spaces in the parking lot, it involves installing an ultrasonic-sensors at each car space to determine whether is full or empty, an electronic board is installed at the entrance to indicate the vacancies in each parking lot.

8.1.14 Facilities Management Services

Companies that are specialized in managing other firms such as public utilities, movie houses, restaurants, parks, private schools and hospitals, industrial and commercial firms, all under prevailing laws and regulations.

8.1.15 Insurance Agent

Includes firms which represent one or more insurance company/companies in dealing with the insured parties, policy buyers and insurance brokers; an establishment of that kind works for the account of the insurance company under a special contract. It represents the insurance company on the local level and is authorized to carry out business assigned to it, provided that all its acts and activities are approved by the company. It receives its remunerations from the company and not from the insured parties.

8.1.16 Interior Decoration

Includes interior decoration works, including wooden orioles, gypsum decoration of ceilings, flooring and curtains fixing as well as other similar complete works executed by the firm.

8.1.17 Money Exchangers

Includes financial firms which work for their own account or the account of others in money exchange field, which is based on the purchase and sale of negotiable foreign currencies, monetary notes and coins. Their activities also include the purchase and sale of traveller's cheques, financial transfers and other exchange activities regulated by the laws and statutes of the Central Bank. This activity does not include firms working in financial and monetary brokerage.

8.1.18 Ready-made Garments

Shops selling of all types of ready-made garments.

8.1.19 Third Party Administrator (TPA)

A Branch performing the administrative aspect of insurance claims processing. Licensee must obtain a No Objection Certificate from Federal Insurance Authority prior to issuance of license.

8.1.20 Tour Services

Includes firms which activate tourism inside and outside the country. They carry out all procedures and contacts with the competent authorities in order to arrange travel and stay procedures, facilitate transportation, prepare visits to tourist landmarks and other activities that contribute to the promotion of tourism. The activity includes school, scientific trips, summer or winter camps which carry recreational, cultural nature.

8.1.21 Travel Agency

Agents of international airlines authorized to reserve passengers' seats and sell travel tickets. This also includes travel offices involved in the same activity as intermediaries.

8.1.22 Valet Parking Services

Companies engaged in providing hotel and restaurants or other firms with employees to perform car parking services, in private or public parking lots, to the customers of said places.

CLUSTER 9 - REGIONAL HEADQUARTERS

9.1 Regional Head Quarters

9.1.1 Administration Office

An administration office makes contacts and conducts follow-up of the parent company's activities and affairs, and works to promote the company abroad. Such an office may not carry out the work related to the company's activities nor have any trading activity inside the UAE.

9.1.2 Back Office

A back office provides discrete logistical, administrative and secretarial functions for a parent company's operations.

9.1.3 Call Centre

Call Centre handles all complaints, reservations, orders, bookings, and general information inquiries by end users.

9.1.4 Management Office

Companies that are specialized in managing their own establishments and the companies where they hold shares.

9.1.5 Marketing Office

A marketing office branch office of an existing facility located in the UAE or foreign countries which ensures that the products and services of the parent company are marketed effectively in the specified region. This office covers work with distributors and manages the distribution network and advertising and promotional campaigns through the coordination of the media and marketing services.

9.1.6 Representative Office

A representative office promotes the products and services of its parent company, expands its activities, and facilitates the conclusion of commercial contractual agreements between the company and its clients. A representative office may not carry out any trading activity nor enter into commercial transactions and deals by itself.

9.1.7 Representative Office – Healthcare

A representative office branch office of an existing facility located in the UAE or foreign countries of a healthcare service provider company that promotes the products and services of its parent company, expands its activities, and facilitates the conclusion of commercial contractual agreements between the company and its clients. A representative office may not carry out any trading activity nor enter into commercial transactions and deals by itself.

9.1.8 Representative Office - Pharmaceutical

A branch office of an existing facility located in the UAE or foreign countries by a pharmaceutical company to notify and give information on the medicinal and chemical elements of their pharmaceuticals, and shall be contacted by the medical authorities in case of an undesired adverse effect.

CLUSTER 10 - PROPERTY SERVICES

10.1 Property Services

10.1.1 Business Centre

Includes complexes comprising furnished and technically supported offices in order to become a professional business environment, the support involves reception, telephone answering and mail, internet access, meeting rooms, secretarial services, airlines booking, hotel reservation, it includes also document processing and clearing for the businessmen located in the centre.

10.1.2 Leasing and Management of Other People's Property

Includes firms engaged in managing commercial, residential, industrial buildings through contracting with the owner in order to re-lease on subcontracting bases also, handling contractual arrangements with the firms in- charge of maintenance, security and as well as issuing tenants contracts, such firms are not allowed to practice Leasing Brokerage.

10.1.3 Owners Association Management Services

Includes firms specialized in managing and supervising the properties that are jointly owned and run by owners' associations, as regarding contracting with the firms in charge of maintenance, cleaning and security services, handling the administrative issues and the records of the building and the association, submitting periodical reports to the association, these firms are not allowed to practice property selling or purchasing or leasing brokering.

10.1.4 Real Estate - Administrative Office

Branches of existing companies or other licensed commercial entities or companies incorporated in the Zone to manage the construction process of the licensee's premises in the Zone. An Administration Office activity license does not otherwise permit the licensee to undertake any business activity from the Zone.

10.1.5 Real Estate Developer

Includes holding companies formed with a prime role of creating and developing property projects, across residential, commercial and tourist facilities, also, to develop infrastructure that offer luxury lifestyle. Such projects are then offered for sale on a freehold basis, whether they are belonged to the licensee or others, and through a contract between the developer and the land owner. The developer must also register with the Property Developer guarantee Account before commencing the project.

10.1.6 Real Estate Leasing Brokerage

Includes the firms which work as a connection link between landlords and tenants regarding property lease against remuneration, their role will end up when said parties reach an agreement.

10.1.7 Real Estate Representative Office

This is an office established in Dubai by any international company or enterprise to represent it in UAE in order to market and promote the property that it owns outside UAE, or facilitate commercial deals between the mother company and its customers, such office is not allowed practice any activity or enter transactions concerning real estate by itself.

10.1.8 Self- Owned Property Leasing and Management Services

Includes firms engaged in managing commercial, residential, industrial buildings owned by the owner and his first and second- degree relatives, also, handling contractual arrangements with the firms in-charge of maintenance, security and as well as issuing tenants contracts, such firms are not allowed to practice real estate Brokerage.

10.1.9 Real Estate Management Supervisions Services

Includes firms specialized in managing and supervising properties as regarding contracting with the firms in charge of maintenance, cleaning and security services, handling the administrative issues for the property's owner, coordinate with lease brokers to find tenants for vacant units in the building, these firms are not allowed to practice selling, leasing or releasing properties.

APPENDIX 3

LIST OF COMMERCIAL PERMITS FOR SPECIFIC ACTIVITIES

Activity	# of Activities Allowed	External Approval
Commercial Exhibitions – One Facility	One	Landlord, DTCM
Commercial Exhibitions – Multiple Facility	One	Landlord, DTCM
Commercial Exhibitions/promotions/ conferences (without admission fees)	One	Landlord, DTCM
Commercial Exhibitions/promotions/ conferences (with admission fees)	One	Landlord, DTCM
Commercial Exhibitions/ promotions/ conferences (next to existing gallery)	One	Landlord, DTCM
Kiosk/ Booth (Events & Conferences)	One	Landlord
Food Truck	One	Landlord, DM,RTA
Commercial Tent	One	Landlord, DM, DP, DCD, RTA
Ramadan Tent	One	Landlord
Business Counter (i.e. Rent a car, Travel agency, Driving Centre, etc.)	One	Landlord and from relevant authorities based on proposed activity
Self Service Machines (per device)	One	Landlord
Vending Machine (per device)	One	Landlord
Additional Working Hours	One	Landlord

APPENDIX 4

CLINICAL ACTIVITIES AND SPECIALTIES UNDER HEALTHCARE CLUSTER

Inpatient	
1.	Facility Type
1.1	General Hospital
1.2	Teaching Hospital
1.3	*Specialty Hospital
1.4	Hospice Care Centre
1.5	IP Rehabilitation Centre (Behavioral/ Physical/ Pediatric)
1.6	Long Term Care Centre/ Nursing Home
2.	*Specialty Hospital
2.1	Cardiology
2.2	Long Term High Dependency
2.3	Maternity and Children
2.4	Oncology
2.5	Ophthalmology
2.6	Orthopedic
2.7	Plastic Surgery
2.8	Psychiatry
2.9	Rehabilitation
2.10	Specialty – Other

Outpatient	
3.	Clinical (Medical)
3.1	Allergy & Immunology
3.2	Aerospace Medicine
3.3	Cardiology
3.4	Dermatology
3.5	Endocrinology, Diabetes and Metabolism
3.6	Family Medicine
3.7	Gastroenterology
3.8	General Medicine
3.9	Geriatric Medicine
3.10	Hair Transplantation (Single activity)

3.11	Hematology
3.12	Hospice and Palliative Medicine
3.13	Internal Medicine
3.14	Maternal and Fetal Medicine
3.15	Nephrology
3.16	Neurology
3.17	Nuclear Medicine
3.18	Obstetrics & Gynecology
3.19	Oncology
3.20	Ophthalmology
3.21	Orthopedics
3.22	Otolaryngology
3.23	Pain Medicine
3.24	Pediatrics
3.25	Pediatric & Adolescent Rehabilitation
3.26	Pediatric Cardiology
3.27	Pediatric Dermatology
3.28	Physical Medicine and Rehabilitation
3.29	Plastic Surgery
3.30	Psychiatry
3.31	Pulmonology
3.32	Renal Dialysis
3.33	Rheumatology
3.34	Reproductive Endocrinology / Infertility
3.35	Sleep Medicine
3.36	Sports Medicine
3.37	Surgical Consultation Services
3.38	Undersea & Hyperbaric Medicine (HBOT)
3.39	Urology
4.	Surgical
4.1	Anesthesiology
4.2	Dental Surgery
4.3	Cardiac Surgery
4.4	Gastrointestinal Endoscopy
4.5	General Surgery

4.6	Gynecology
4.7	Ophthalmology
4.8	Oral & Maxillofacial Surgery
4.9	Orthopedic Surgery
4.10	Otolaryngology
4.11	Pain Medicine
4.12	Plastic Surgery
4.13	Thoracic Surgery
4.14	Urology
4.15	Vascular Surgery
5.	Dentistry
5.1	Endodontics
5.2	General Dentistry
5.3	Orthodontics & Dentofacial Orthopedics
5.4	Oral and Maxillofacial Radiology
5.5	Pediatric Dentistry
5.6	Periodontics
5.7	Restorative and Prosthodontics
6.	Clinical Support and Rehabilitation Services
6.1	Assisted Reproductive Technology
6.2	Audiology
6.3	Behavioral Therapy
6.4	Clinical Laboratory – refer to section 15
6.5	Dental Laboratory
6.6	Diagnostic Radiology/Medical Imaging
6.7	Dietetics / Nutrition
6.8	Laser Therapy
6.9	Occupational Therapy
6.10	Optometry
6.11	Orthotics & Prosthetics
6.12	Physiotherapy / Physical Therapy
6.13	Podiatry Radiotherapy
6.14	Psychology
6.15	Speech & Language Therapy
6.16	Ultrasonography

7.	Behavioral Rehabilitation Centre
7.1	Behavioral Therapy
7.2	Counselling
7.3	Occupational Therapy
7.4	Psychiatry
7.5	Psychology
8.	Physical Rehabilitation Centre
8.1	Behavioral Therapy
8.2	Neurology
8.3	Occupational Therapy
8.4	Pain Medicine
8.5	Physical Medicine and Rehabilitation
8.6	Physiotherapy / Physical Therapy
8.7	Psychology
8.8	Speech & Language Therapy
9.	Pediatric Rehabilitation Centre
9.1	Behavioral Therapy
9.2	Neurology
9.3	Occupational Therapy
9.4	Pain Medicine
9.5	Pediatric & Adolescent Rehabilitation
9.6	Physical Medicine and Rehabilitation
9.7	Physiotherapy / Physical Therapy
9.8	Psychiatry
9.9	Psychology
9.10	Speech & Language Therapy
10.	Complimentary Alternative Medicine
10.1	Ayurveda
10.2	Chiropractic
10.3	Homeopathy
10.4	Naturopathy
10.5	Osteopathy
10.6	Therapeutic Massage
10.7	Traditional Chinese Medicine
10.8	Unani Medicine / Eastern Medicine

11.	Renal Dialysis Centre
11.1	Clinical Laboratory
11.2	Renal Dialysis
12.	Fertility Centre
12.1	Anesthesiology Services
12.2	Assisted Reproductive Technology
12.3	Clinical Laboratory
12.4	Diagnostic Radiology/Medical Imaging
12.5	Obstetrics & Gynecology
12.6	Ultrasonography
13.	Gastrointestinal Endoscopy Suite
13.1	Gastrointestinal Endoscopy
14.	Diagnostic Centre – Radio Diagnostics
14.1	Diagnostic Radiology/Medical Imaging
14.2	Ultrasonography
15.	Diagnostic Centre - Clinical Laboratory
15.1	Biochemistry/Endocrinology
15.2	Biochemical Genetics
15.3	Cytogenetics
15.4	Cytopathology
15.5	Diagnostic Molecular Microbiology/Virology
15.6	Diagnostic Serology
15.7	Flow Cytometry
15.8	Hematology
15.9	Histocompatibility/HLA typing
15.10	Histopathology/Anatomical Pathology
15.11	Immunology
15.12	Immunoematology/Blood Group Serology
15.13	Microbiology
15.14	Molecular Genetics
15.15	Molecular Oncology
15.16	Parasitology
15.17	Therapeutic Drug Monitoring
15.18	Toxicology
15.19	Virology

16.	Non Diagnostic Medical Laboratory
16.1	Stem Cell Processing/Storage Centre
16.2	Therapeutic Biological Product Manufacturing Laboratory